

NEW WINDSOR CABLE TV, INC HIGH SPEED INTERNET APPLICATION - CLEC

Name (Please Print): _____

Address: _____

City: _____ State: _____ Zip: _____

Home Telephone: (309) _____ Cell Number: _____ Fax Number: _____

Billing Address if different: _____

If using WINS email please fill out the following:

Username (1st Email): _____ @winco.net (2-20 characters A-Z, 0-9, dash, dot, underscore – must begin & end with letters or numbers)
This is your email address.

Password: _____ (2-16 characters A-Z, 0-9, dash, dot, underscore – must begin & end with letters or numbers)
case sensitive

Mother's Maiden Name: _____ (For password validation)

Local Telephone Company: _____ New Windsor Telephone Company, Inc.

PACKAGES: Check the service for which you are applying.

Downstream/Upstream/ (kbps)

[] BRONZE – Up to 1.5 Mbps/256 Kbps - \$40.00/Month

[] SILVER – Up to 3 Mbps/500 Kbps - \$50.00/Month

[] GOLD – Up to 5 Mbps/1 Mbps - \$60.00/Month

GreyMail Virus/Junk Email Filtering Included FREE

[] Wireless Router Maintenance - \$ 2.50/Month

\$50.00 Application fee

applies to all packages

Application fee must be

paid in advance

2nd Email (Addtl \$3.00/mo)

3rd Email (Addtl \$3.00/mo)

Username (2-20) characters _____

Password (2-16) characters _____

Person's Name Using Email _____

Prices and availability are subject to change without notice.

Please Select Payment Method

_____ I wish to pay my Internet bill by sending in check/cash every month.

_____ I wish to pay my Internet bill by New Windsor Cable TV, Inc. automatically debiting my bank account every month (AutoDebit). Please ask for form.

NOTE: Applicant must be at least 18 years of age to apply for service. Your signature indicates acceptance of the "New Windsor Cable TV, Inc. Terms and Conditions" (attached). Customer agrees to pay for DSL service for a **minimum of Six (6) months**. If Customer terminates service within the first (6) months, the customer must continue to pay the monthly service fee for the remainder of the initial 6-month term. Please refer to Item 3 on TERMS AND CONDITIONS.

Customer Signature: _____ **Date:** _____

A signature is required to process your order.

IMPORTANT

**Please read ALL the information in its entirety BEFORE completing your New Windsor Cable TV, Inc.
High Speed Internet Application Form**

The customer will be directly responsible for loss, repair, replacement and other costs associated with damage or negligence to New Windsor Cable TV Equipment.

Upon Termination of service (by you or New Windsor Cable TV) you will pay in full for your use of services up to the day of disconnection; and will return all equipment to us in working order to our business office or make arrangements for our agents during normal business hours to retrieve said equipment within ten (10) days after termination date. Otherwise, you will be charged the amount set forth on current equipment pricing lists.

New Windsor Cable TV, Inc will provide one (1) external High Speed Internet modem at the time of the initial application. The only warranty covering the external High Speed Internet modem provided by New Windsor Cable TV, Inc is the manufacturer's warranty of thirty (30) days. Beyond the 30 day manufacturer's warranty, customer is responsible for repair or replacement of the modem.

New Windsor Cable TV, Inc provides the customer the option of a wireless modem/router. The wireless modem/router is maintained by New Windsor Cable TV, Inc and a \$2.50 monthly wiring maintenance fee is billed. An additional set up fee is charged at the time of installation.

New Windsor Cable TV, Inc High Speed Internet requires an Ethernet card (contact customer service at 309-667-2150 for further information). The customer is responsible for the purchase and installation of the Ethernet card.

New Windsor Cable TV, Inc High Speed Internet is an ALWAYS on connection. Obtaining and maintaining an adequate firewall system to prevent hackers is the CUSTOMER'S responsibility.

The range of speeds listed on the application will be achieved between the customer and New Windsor Cable TV, Inc High Speed Internet equipment. New Windsor Cable TV, Inc cannot guarantee speeds after this due to traffic of congested sites.

New Windsor Cable TV, Inc High Speed Internet DOES NOT include dial up access.

New Windsor Cable TV, Inc High Speed Internet includes one (1) E-mail address. Additional E-mail addresses can be obtained for \$3.00/address/month.

NEW WINDSOR CABLE TV, INC. HIGH SPEED INTERNET TERMS AND CONDITIONS

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by New Windsor Cable TV, Inc., PO Box 488, New Windsor, IL 61465 in conjunction with WINS, PO Box 359, Colchester IL 62326. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the State.
- 3) The external High Speed Internet modem will be provided by New Windsor Cable TV, Inc and, in consideration for New Windsor Cable TV, Inc providing the High Speed Internet modem. Customer agrees to pay the application fee and the monthly service fee for a minimum of six (6) months. If the service is terminated within the first six (6) months of the signed agreement, the Customer must continue to pay the monthly service fee for the remainder of the initial 6-month term. Both New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time, after the initial 6-month term, by giving written notice to the other. Such notice is effective when given and Customer is obligated to pay for service through the termination date. The only warranty covering the external High Speed Internet modem provided by New Windsor Cable TV, Inc is the manufacturer's warranty of thirty (30) days. Beyond the 30-day manufacturer's warranty, Customer shall be responsible for repair or replacement of the modem with like equipment.
- 4) In order to properly maintain the New Windsor Cable TV, Inc High Speed Internet network, New Windsor Cable TV, Inc reserves the right to change Customer's IP, gateway and subnet addresses.
- 5) All High Speed Internet charges will be billed by New Windsor Cable TV, Inc at the first of each month, included in your New Windsor Telephone Statement, payable by the 21st of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.
- 6) If your New Windsor Cable TV, Inc High Speed Internet account is discontinued for any reason, New Windsor Cable TV, Inc assumes no responsibility for recovery of your data from WINS.
- 7) New Windsor Cable TV, Inc makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by New Windsor Cable TV, Inc. New Windsor Cable TV, Inc makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of New Windsor Cable TV, Inc, nor for consequential damages regardless of their cause.
- 8) Customer agrees to comply with the Terms governing use of the New Windsor Cable TV, Inc network as set forth in the WINS/New Windsor Cable TV, Inc' "Acceptable Use Policy", as they may change from time to time. This may be found at www.winco.net
- 9) By accessing and using the New Windsor Cable TV, Inc/WINS network, user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify New Windsor Cable TV, Inc/WINS against liability for any and all use of user's account.

I understand and agree to the above terms.

Please Initial _____