



NEW WINDSOR CABLE TV, INC

305 South 5th Ave PO Box 488

New Windsor, IL 61465

309-667-2150 Fax: 309-667-2888 www.nwtelephone.com

Name: _____

Service Address: _____ PO Box: _____

City, State & Zip: _____ County: _____

Billing Address if Different: _____

Phone Number 309-_____ Cell Phone Number: _____

S.S.N.: _____ Spouse S.S.N.: _____

Drivers License # _____

Email Address: _____ Receive Paperless/Email Bill

Employer Name & Address: _____ Phone Number: _____

Spouse Employer Name & Address: _____ Phone Number: _____

The following will be added to my account information to protect my proprietary information in accordance with the FCC's ruling.

CPNI (Customer Proprietary Network Information) Password: _____

Backup authentication questions for lost or forgotten password. You may choose to answer **up to 2** of the following:

Favorite Color _____ Pet's Name _____ Favorite Sports Team _____ Favorite Hobby _____

I authorize the following persons to obtain information and make changes to my account:

Signature (required): _____ Date: _____

Must be signed by the person on the Account

MARKETING: Would you like information on new products/services available within our Companies? YES or NO

TELEPHONE

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

BASIC SERVICE - Circle Choices:

\$26.99/Mo plus taxes - 8 cents/Min LD*

\$29.99/Mo plus taxes with 100 minutes LD*

ADDITIONAL MINUTE PACKAGES – Optional

500 Minutes/\$20.00*

1000 Minutes /\$30.00*

2000 Minutes/\$40.00*

NEW WINDSOR CATV Long Distance* .08 a minute

.08 a minute Anywhere in the US**, US Virgin Islands, Puerto Rico and Canada***

**Alaska - 12 ¢ a minute

*** Canada – 867 area code – 22 ¢ a minute

Features

Caller ID \$3.99

Voice Mail \$2.99

Toll Access Restriction (Toll Denial) \$2.99

Choose 2 or more of the below features and receive a .50 discount for each.

Call Waiting \$1.99/1.49

3-Way Calling \$1.99/1.49

Call Forwarding \$1.99/1.49

Speed Calling \$1.99/1.49

Other features are available.

Published

List as: _____

Non Published 1.49 _____

Addlist .99

List as: _____

In making this application the undersigned agrees to the rules and regulations of the New Windsor Cable TV, Inc. as set forth in the exchange tariff, and to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the New Windsor Cable TV, Inc.

Signature _____

Connection Date _____

TELEPHONE PREFERRED CARRIER FREEZE AUTHORIZATION

(Must be signed by person responsible for the New Windsor Cable TV, Inc. Account)

I hereby request and authorize New Windsor Cable TV, Inc. to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and that there will be a charge to change carriers.

Local Telephone Service _____ (Signature)

IntraLATA Toll Service _____ (Signature)

InterLATA Toll Service _____ (Signature)

International Toll Service _____ (Signature)

ACCOUNT NAME _____ (Please Print)

Date _____

HIGH SPEED INTERNET

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

PACKAGES: Circle the speed and router option of your choice

Downstream/Upstream Speeds (Mbps)

25 Mbps/5 Mbps - \$65.00/Mo

50 Mbps/15 Mbps - \$80.00/Mo

75 Mbps/25 Mbps - \$95.00/Mo

100 Mbps/50 Mbps - \$110.00/Mo

Wireless Router Options

Wireless Router Maintenance - \$ 3.99/Mo

NWCC provides, installs, updates & maintains.

I have my own Wireless Router

Customer is responsible for setting up & maintaining to avoid additional charge.

*Prices & availability are subject to change without notice.

NEW WINDSOR CABLE TV, INC. - HIGH SPEED INTERNET TERMS AND CONDITIONS

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by New Windsor Cable TV, Inc., PO Box 488, New Windsor, IL 61465. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the State.
- 3) The ONT (Optic Network Terminal) will be provided by New Windsor Cable TV, Inc and, in consideration for New Windsor Cable TV, Inc providing the ONT customer agrees to pay the installation fee and the monthly service payment. Both New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time. Such notice is effective when given and Customer is obligated to pay for service through the termination date. All equipment must be returned at time of termination.
- 4) In order to properly maintain the New Windsor Cable TV, Inc High Speed Internet network, New Windsor Cable TV, Inc reserves the right to change Customer's IP, gateway and subnet addresses.
- 5) All High Speed Internet charges will be billed by New Windsor Cable TV, Inc at the first of each month, included in your New Windsor Telephone Statement, payable by the 21st of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.
- 6) New Windsor Cable TV, Inc makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by New Windsor Cable TV, Inc. New Windsor Cable TV, Inc makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of New Windsor Cable TV, Inc, nor for consequential damages regardless of their cause.
- 7) Customer agrees to comply with the Terms governing use of the New Windsor Cable TV, Inc network as set forth in the New Windsor Cable TV, Inc' "Acceptable Use Policy", as they may change from time to time. This may be found at www.nwtelephone.com.
- 8) By accessing and using the New Windsor Cable TV, Inc user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify New Windsor Cable TV, Inc. against liability for any and all use of user's account.

I understand and agree to the above terms.

Signature _____

Date _____

DIGITAL CABLE

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

DIGITAL SERVICE - Circle Choices:

Digital Lifeline & Expanded \$114.00/Mo (includes 1 Set Top Box for services on 1 TV)

Movie Packages & Premium Services

HBO \$18.99/Mo Cinemax \$12.99/Mo Starz/Encore \$12.99/Mo Showtime \$15.99/Mo

2 Movie PKGs = \$2.00 Credit

3 or more Movie PKGs = \$3.00 Credit

HD (High Definition) - \$14.00/Mo

Additional Set Top Boxes - \$5.00/Mo _____

1st DVR (Digital Video Recorder) - \$7.00/Mo _____

Additional DVRs - \$8.00/Mo _____

NEW WINDSOR CABLE TV, INC. - CABLE TV TERMS AND CONDITIONS

Please read ALL the information in its entirety BEFORE completing your Application Form

The customer will be directly responsible for loss, repair, replacement and other costs associated with damage or negligence to New Windsor Cable TV Equipment.

Upon Termination of service (by you or New Windsor Cable TV) you will pay in full for your use of services up to the day of disconnection; and will return all equipment to us in working order to our business office or make arrangements for our agents during normal business hours to retrieve said equipment within ten (10) days after termination date. Otherwise, you will be charged the amount set forth on current equipment pricing lists.

All charges will be billed by New Windsor Cable TV statement at the first of each month, included in your New Windsor Telephone Statement, payable by the 21st of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.

The ONT and/or Cable TV Set Top Box(es) will be provided by New Windsor Cable TV, Inc. Either New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time, giving notice to the other. Such notice is effective when given and Customer is obligated to pay for service through the termination date.

I understand and agree to the above terms.

Signature _____

INSTALLATION FEE & DEPOSIT

INSTALLATION FEE - \$150

DEPOSIT -

Additional charges may apply for new construction installs. Contact the office for more information.

TOTAL \$ _____

TOTAL \$ _____

Please Select Payment Method:

_____ I wish to pay my bill by sending in check/cash every month or making payments online.

_____ I wish to pay my bill by New Windsor Telephone Co./New Windsor Cable TV, Inc. automatically debiting my bank account every month (Auto Debit), return Authorization Agreement to Debit Account Form to enroll. Account is debited around the 15th of each month.