



NEW WINDSOR TELEPHONE COMPANY

NEW WINDSOR CABLE TV, INC

305 South 5<sup>th</sup> Ave PO Box 488

New Windsor, IL 61465

309-667-2712 Fax: 309-667-2888 www.nwtelephone.com

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_ PO Box: \_\_\_\_\_

City, State & Zip: \_\_\_\_\_ County: \_\_\_\_\_

Billing Address if Different: \_\_\_\_\_

Email: \_\_\_\_\_  Check for Paperless/Email Bill

Phone Number 309-\_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Last 4 Digits S.S.N.: \_\_\_\_\_ Last 4 Digits Spouse S.S.N.: \_\_\_\_\_

Driver's License # \_\_\_\_\_

Employer Name & Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Spouse Employer Name & Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

The following will be added to my account information to protect my proprietary information in accordance with the FCC's ruling.

**CPNI (Customer Proprietary Network Information) Password:** \_\_\_\_\_

Backup authentication questions for lost or forgotten password. You may choose to answer **up to four** of the following:

Favorite Color \_\_\_\_\_ Pet's Name \_\_\_\_\_ Favorite Sports Team \_\_\_\_\_ Favorite Hobby \_\_\_\_\_

**I authorize the following persons to obtain information and make changes to my telephone/cable/internet account:**

\_\_\_\_\_

Signature (required): \_\_\_\_\_ Date: \_\_\_\_\_

**Must be signed by the person on the Account**

**MARKETING:** Would you like information on new products/services available within our Companies? YES or NO

## TELEPHONE SERVICES

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

**Residential Service** Installation \$ 30.00 Safety Telephone Line or Telephone Line

**Business Service** Installation \$ 35.00

**Deposit** Safety \$30.00 Toll Denial \$50.00 Residential Long Distance \$100.00 Business \$150.00 Waived by: \_\_\_\_\_

**Long Distance** New Windsor CATV LD \_\_\_\_\_ Toll Denial (No LD – \$2.99): \_\_\_\_\_  
TRIO Long Distance \_\_\_\_\_ Other: \_\_\_\_\_

**Features** Call Waiting 1.99/1.49 Call Forwarding 1.99/1.49 3-Way Calling 1.99/1.49  
Speed Calling 1.99/1.49 Caller ID 3.99  
Other: \_\_\_\_\_

**Published** List as: \_\_\_\_\_ Non Published 1.49

**Addlist** .99 List as: \_\_\_\_\_

In making this application the undersigned agrees to the rules and regulations of the New Windsor Telephone Company as set forth in the exchange tariff, and to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the New Windsor Telephone Company.

**Signature** \_\_\_\_\_ **Connection Date** \_\_\_\_\_

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## PREFERRED CARRIER FREEZE AUTHORIZATION

(Must be signed by person responsible for the New Windsor Telephone Company Account)

I hereby request and authorize New Windsor Telephone Company to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and that there will be a charge to change carriers.

Local Telephone Service \_\_\_\_\_ (Signature)

IntraLATA Toll Service \_\_\_\_\_ (Signature)

InterLATA Toll Service \_\_\_\_\_ (Signature)

International Toll Service \_\_\_\_\_ (Signature)

ACCOUNT NAME \_\_\_\_\_ (Please Print)

Date \_\_\_\_\_

# HIGH SPEED INTERNET

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

**PACKAGES:** Circle the service for which you are applying.

## Downstream/Upstream Speeds (Mbps)

**BRONZE** – Up to 10 Mbps/1 Mbps - \$49.95/Mo

**SILVER** – Up to 15 Mbps/1.5 Mbps - \$64.95/Mo

**GOLD** – Up to 20 Mbps/2 Mbps - \$74.95/Mo

**PLATINUM** – Up to 50Mbps/15 Mbps - \$124.95/Mo

\*This package is available to in town customers only

## Wireless Router Options

**Wireless Router Maintenance** - \$ 2.99/Mo

NWCC provides, installs, updates & maintains

## **I have my own Wireless Router**

Customer is responsible for set up & maintaining to avoid additional charge.

Prices & availability are subject to change without notice.

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**A telephone line or safety line would be required for internet service.**

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## **NEW WINDSOR CABLE TV, INC. - HIGH SPEED INTERNET TERMS AND CONDITIONS**

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by New Windsor Cable TV, Inc., PO Box 488, New Windsor, IL 61465. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the State.
- 3) The ONT (Optic Network Terminal) will be provided by New Windsor Cable TV, Inc and, in consideration for New Windsor Cable TV, Inc providing the ONT customer agrees to pay the installation fee and the monthly service payment. Both New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time. Such notice is effective when given and Customer is obligated to pay for service through the termination date. All equipment must be returned at time of termination.
- 4) In order to properly maintain the New Windsor Cable TV, Inc High Speed Internet network, New Windsor Cable TV, Inc reserves the right to change Customer's IP, gateway and subnet addresses.
- 5) All High Speed Internet charges will be billed by New Windsor Cable TV, Inc at the first of each month, included in your New Windsor Telephone Statement, payable by the 21<sup>st</sup> of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.
- 6) New Windsor Cable TV, Inc makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by New Windsor Cable TV, Inc. New Windsor Cable TV, Inc makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of New Windsor Cable TV, Inc, nor for consequential damages regardless of their cause.
- 7) Customer agrees to comply with the Terms governing use of the New Windsor Cable TV, Inc network as set forth in the New Windsor Cable TV, Inc' "Acceptable Use Policy", as they may change from time to time. This may be found at [www.nwtelephone.com](http://www.nwtelephone.com).
- 8) By accessing and using the New Windsor Cable TV, Inc user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify New Windsor Cable TV, Inc. against liability for any and all use of user's account.

**I understand and agree to the above terms.**

**Signature** \_\_\_\_\_

**ANALOG (Town Only) OR DIGITAL CABLE**

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

**Basic Lifeline \$40.00/Mo\*** or **Expanded Basic \$96.00/Mo**  
\* Town Basic Unit \$30.00 & Lifeline Equipment Fee \$6.00 Includes Basic Lifeline

**Movie Channels HBO \$18.99 Cinemax \$12.99**

**Digital Lifeline \$40.00/Mo\*** or **Expanded Digital \$114.00/Mo**  
\* Country Basic Unit \$30.00 & Lifeline Equipment Fee \$6.00 Includes Digital Lifeline

**Movie Packages: HBO \$18.99 Cinemax \$12.99 Starz/Encore \$12.99 Showtime \$15.99**

2 Movie Packages - \$2.00 Credit 3 or more Movie Packages - \$5.00 Credit

**Addtl Set Top Box (1<sup>st</sup> included) \$5.00** \_\_\_\_\_ **High Definition - HD \$14.00** \_\_\_\_\_

**DVR – Digital Video Recorder 1st DVR - \$7.00/Mo** \_\_\_\_\_ **Additional DVR's - \$8.00/Mo** \_\_\_\_\_

**A telephone line or safety line would be required for digital cable service.**

**Installation Charges: Basic Cable \$30.00 Digital Cable \$50.00 Other:** \_\_\_\_\_

**NEW WINDSOR CABLE TV, INC. - CABLE TV TERMS AND CONDITIONS**

**Please read ALL the information in its entirety BEFORE completing your Application Form**

In making this application the undersigned agrees to the rules and regulations of the New Windsor Cable TV, Inc. This application becomes a contract when accepted in writing by the New Windsor Cable TV, Inc. The customer will be directly responsible for loss, repair, replacement and other costs associated with damage or negligence to New Windsor Cable TV Equipment.

**Upon Termination of service (by you or New Windsor Cable TV) you will pay in full for your use of services up to the day of disconnection; and will return all equipment to us in working order to our business office or make arrangements for our agents during normal business hours to retrieve said equipment within ten (10) days after termination date. Otherwise, you will be charged the amount set forth on current equipment pricing lists.**

All charges will be billed by New Windsor Telephone or New Windsor Cable TV, Inc. at the first of each month, included in your New Windsor Telephone Statement, payable by the 21<sup>st</sup> of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.

The modem, remote(s) and/or Cable TV Set Top Box(es) will be provided by New Windsor Cable TV, Inc. Either New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time, giving notice to the other. Such notice is effective when given and Customer is obligated to pay for service through the termination date.

**I understand and agree to the above terms.**

**Signature** \_\_\_\_\_

**Connection Date** \_\_\_\_\_

**INSTALLATION FEES & DEPOSITS**

<b>INSTALLATION FEES</b>		<b>DEPOSITS</b>		<b>Office Option</b>
TELEPHONE		TELEPHONE	Safety \$30.00 Toll Denial \$50.00 Long Distance \$100.00	
INTERNET		INTERNET	Equal to one month's bill	
CABLE TV		CABLE	Equal to one month's bill	
<b>TOTAL</b>	<b>\$</b> _____	<b>TOTAL</b>	_____	<b>\$</b> _____

**Please Select Payment Method:**

\_\_\_\_\_ I wish to pay my bill by sending in check/cash every month.

\_\_\_\_\_ I wish to pay my bill by New Windsor Telephone Co./New Windsor Cable TV, Inc. automatically debiting my bank account every month (Auto Debit). Please ask for an Auto Debit Enrollment Form. Account is debited around the 15<sup>th</sup> of each month.